# FRONTIER UTILITIES

**Electricity Facts Label (EFL)**
**Frontier Utilities, LLC • REP Cert. #10169**
**Straight Power 12 O**
**TNMP**
*EffectiveDate:03/04/2019*

## Electricity Price

| Average Monthly Use | 500 kWh | 1000 kWh | 2000 kWh |
|---|---|---|---|
| Average Price per Kilowatt-hour (¢ per kWh) | 29.0 ¢ | 14.5 ¢ | 7.3 ¢ |

**The above price disclosure is based on the following prices:**

| | |
|---|---|
| Energy Rate (for usage <= 2000 kWh) | 0.00 ¢ per kWh |
| Energy Rate (for usage > 2000 kWh) | 16.60 ¢ per kWh |
| Base Charge | $145.00 per month |

This average price disclosure is an example based on average monthly kWh usages indicated above. The actual price you pay will vary based on your actual usage and is calculated based on the amounts defined in the table above. Some areas subject to a TDSP Underground Facilities and Cost Recovery Charge authorized by its city that is not included in the price above. See your TDSP's tariff for a list of cities and authorized charges.

## Key Terms

For a description of all other fees, see the "Fees", "Other Charges and fees" and "Credit Checks & Deposits" sections of your Term of Service.

## Disclosure Chart

| | |
|---|---|
| **Type of Product:** | Fixed Rate |
| **Contract Term:** | 12 Months |
| **Do I have a termination fee or any fees associated with terminating service?** | Yes. A $ 200.00 early termination fee will apply if you terminate service prior to the expiration of the contract term. This fee will not apply if you move and provide a forwarding address and other evidence verifying the move. |
| **If my price can change, how will it change and by how much?** | Yes - The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas of Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |
| **What other fees may I be charged?** | For a description of all other fees, see the "Fees," "Other Charges and Fees," and "Credit Checks & Deposits" sections of your Terms of Service. |
| **Is this a pre-pay or pay in advance product?** | No |
| **Does Frontier Utilities purchase excess distributed renewable energy?** | No |
| **Renewable Content** | This product is 6.00% renewable |
| **The statewide average for renewable content is:** | 18.90% |

## Info

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|---|---|
| **Internet Address:** | www.frontierutilities.com |
| **Email Address:** | info@frontierutilities.com |
| **Customer Care:** | 1-866-926-8192 |
| **Mailing Address:** | 5161 San Felipe, Suite 320, Houston, TX 77056 |
| **Operating Hours:** | 7 am - 6 pm CT Monday thru Friday, 8 am - 5 pm CT Saturday |
| **EFL Version:** | EFL_TNMP_SP12O_20190304_ENGLISH |