FRONTIER UTILITIES

Electricity Facts Label (EFL)
Frontier Utilities, LLC • REP Cert. #10169
Beat the Heat 12 A
AEP Central
Effective Date:06/19/2020

Electricity Price

Average Monthly Use	500 kWh	1000 kWh	2000 kWh
Average Price per kWh	18.1 ¢	8.9 ¢	11.8 ¢

The above price disclosure is based on the following prices:

Energy Rate	10.6000 ¢ per kWh
Base Charge	$7.95 per billing cycle
Usage Credit	$75.00 per billing cycle for usage (>=1000) kWh
TDU Delivery Charges	$9.00 per billing cycle
TDU Delivery Charges	4.1030 ¢ per kWh

This average price disclosure is an example based on average monthly kWh usages indicated above. The actual price you pay will vary based on your actual usage and is calculated based on the amounts defined in the table above. Some areas subject to a TDSP Underground Facilities and Cost Recovery Charge authorized by its city that is not included in the price above. See your TDSP's tariff for a list of cities and authorized charges.

Other Key Terms and Questions

See Terms of Service for a full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product:	Fixed Rate
Contract Term:	12 Months
Do I have a termination fee or any fees associated with terminating service?	Yes. A $ 150.00 early termination fee will apply if you terminate service prior to the expiration of the contract term. This fee will not apply if you move and provide a forwarding address and other evidence verifying the move.
Can my price change during contract period?	Yes
If my price can change, how will it change, and by how much?	Yes - The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas of Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
What other fees may I be charged?	For a description of all other fees, see the "Fees," "Other Charges and Fees," and "Credit Checks & Deposits" sections of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Frontier Utilities purchase excess distributed renewable energy?	No
Renewable Content	This product is 17.10% renewable

	The statewide average for renewable content is:	20.7%
Info	**Internet Address:**	www.frontierutilities.com
	Email Address:	info@frontierutilities.com
	Customer Care:	1-866-926-8192
	Mailing Address:	5161 San Felipe, Suite 320, Houston, TX 77056
	Operating Hours:	Monday - Friday: 7:00 a.m. - 6:00 p.m CT Saturday 8:00 a.m. - 5:00 p.m CT Closed Sundays and holidays.
	EFL Version:	EFL_AEPC_BTH12A_20200619_ENGLISH