



FRONTIER UTILITIES

Electricity Facts Label (EFL)
Frontier Utilities, LLC • REP Cert. #10169
Straight Power 36 ON
Oncor

Effective Date: 6/16/2017

Electricity Price	Average monthly use: Average price in cents per kWh		500	1000	2000
	TDSP Utility Area:				
	Oncor		27.0	13.5	6.8
	This is a tiered product, where you will have multiple rates determined by your monthly usage.				
			Usage	c/kWh	
			Up to or equal to 2000 kWh	0.0	
	Monthly Base Fee:	\$135.00	Greater than 2000 kWh	12.9	
<p><i>For example: If your monthly usage is 1500 kWh, your initial energy cost would be \$135, plus taxes, GRT, and any other recurring or non-recurring fees; if your monthly usage is 2200 kWh, your initial energy cost would be \$160.80 (i.e., \$135 + 200 x 12.9¢), plus taxes, GRT, and any other recurring or non-recurring fees.</i></p> <p>Your average price per kilowatt hour ("kWh") includes a fixed energy charge and all existing recurring charges (including advanced metering surcharge and Transmission and Distribution Utility ("TDU") delivery charges). Your average price per kWh does not include taxes, the Miscellaneous Gross Receipt Tax reimbursement ("GRT"), or any non-recurring fees that you incur from the TDU or Frontier Utilities, all of which will be passed on to you as separate line items on your bill. See your Terms of Service document for a full listing of fees, deposit policy, and other terms.</p>					
Disclosure Chart	Type of Product:		Fixed Rate		
	Contract Term:		36 Months		
	Do I have a termination fee or any fees associated with terminating service?		Yes. A \$250 termination fee will apply if you terminate service prior to the expiration of the contract term. This fee will not apply if you move and provide a forwarding address and other evidence verifying the move.		
	Can my price change during the contract period?		Yes, but only for circumstances listed below.		
	If my price can change, how will it change and by how much?		This is a tiered product. The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory action that impose new or modified fees or costs that are outside our control.		
	What other fees may I be charged?		This product has a monthly fee of \$135. See Terms of Service for a full listing of fees, deposit policy, and other terms.		
	Is this a pre-pay or pay in advance product?		No		
	Does Frontier Utilities purchase excess distributed renewable energy?		No		
	Renewable Content		14.9%		
	The statewide average for renewable content is:		16.5%		
Info	Internet Address:		www.frontierutilities.com		
	Email Address:		info@frontierutilities.com		
	Customer Care:		1-866-926-8192		
	Mailing Address:		5161 San Felipe, Suite 320, Houston, TX 77056		
	Operating Hours:		8am - 5pm CT Monday thru Friday, 8am - 2pm CT Saturday		
	EFL version:		EFL_ONC_SP36ON_20170616_ENGLISH		