

Frontier Utilities Northeast, LLC

5161 San Felipe Suite 320 Houston, TX 77056 · 1-877-636-3450 · www.frontierutilities.com

Customer Service Hours: Monday – Friday 7am – 6pm CT, Saturday 8am – 5pm CT

OH Frontier Green Online Premier-12 - AEP Ohio

Product Disclosure Summary

Initial Term	12 monthly billing cycles
Price Structure	Fixed Rate
Supply Price per term	5.5900 ¢
Monthly Electric Management Fee	\$ 0.00 per month
Early Termination Fees	\$0.00 each remaining month on your agreement during the initial term
Deposit Requirements	None
Effective Date	Your electric service from Frontier will begin on the next available meter read date that your electric service is changed to Frontier by your Electric Distribution Company (“EDC”) and continue for 12 billing cycles
Right to Cancel/Rescind	You will receive written notice from your EDC confirming your selection of Frontier as your electric supplier. You have the right to cancel this Agreement without penalty within 7 calendar days following the postmark date on the EDC's confirmation letter.
Renewal Terms	A renewal notice will be sent to you between 45 and 90 days prior to the end of the initial term. After the initial term, your Agreement will automatically continue on a month-to-month basis, and you will pay a variable price per kWh. The renewal is automatic and does not require your affirmative consent, although there may be a change to the price or the terms and conditions of the Agreement.
Independent Seller	Frontier is an independent seller of electric power and energy service, certified by the Public Utility Commission of Ohio (“PUCO”) to act as a certified electric service company. Frontier is not representing, endorsed by, or acting on behalf of, a utility or a utility program, a consumer group or consumer group program, or a governmental body or program of a governmental body.
PUCO’s Contact Information	If your complaint is not resolved after you have called Frontier and/or your EDC, or for general utility information, residential and business customers may contact the PUCO for assistance at 1-800-686-7826 (toll- free), from eight a.m. to five p.m. weekdays, or at www.puco.ohio.gov .
EDC’s Contact Information	AEP Ohio 1-800-672-2231 www.aepohio.com Your Electric Distribution Company is responsible for distribution charges, as well as any emergencies, leaks, etc.

For additional information, please refer to your Terms and Conditions. Please retain this document for your records. If you have any questions regarding this agreement, contact Frontier using the information above.